**Outpatient Appointment Information**

1. Psychiatry/Mental Health: To determine the appropriate **mental health resources and/or practice for a f/u appointment** for patients without commercial/private insurance, you can call **Alliance Behavioral Health at 800 510-9132 (Access and Information Center) or go to their website** <https://www.alliancebhc.org/about-alliance/contact-us/>. For patients with private insurance needing mental health f/u, the best way to find a provider is by calling the insurance company to see which local providers are in network.
2. Gastroenterology: **WPP Gastroenterology Practice 919 350-6070** for clinic appointments or procedures. Any messages left will be returned within 30 min. When scheduling procedures directly, pt will need to be able to give information and be able to receive pre-procedure instructions. Pt can be scheduled at Raleigh (Andrews Center) or WMN. The practice does not accept Cigna Connect or Tricare Prime insurance. Pts will generally be scheduled 1-2 wks out if not needing a specific provider. Providers can also place a GI referral through Epic, and the pt will be called within 10 days to schedule an appointment. Any pts needing seen by GI within 24-48 hrs should have an inpatient consult.
3. Pulmonary: **WPP Pulmonary Practice 919 235-6450** for clinic appointments (Monday through Friday 0800-1700 with lunch from 1200-1300). Locations include the Heart Center on Raleigh Campus, Cary and Brier Creek. Pts will generally be scheduled within about 2 wks at Brier Creek, 1 mo at Cary and 1-2 mo at Raleigh. They will attempt to accommodate urgent appointments as feasible.
4. Orthopedics: **Wake Orthopedics Practice 919-232-5024** for clinic appointments. They have offices in Raleigh, North Raleigh, Garner, Brier Creek and Cary. Their self-pay policy is $200 for the visit.  For ED F/U pts, they see the pt regardless of their ability to pay but meet with them to provide counseling on various financial options.  If the pt is not originating from the ED, they ask for the $200 and if they are unable to pay, they work with them to setup a payment plan.  Pts should be told this when setting up the appointment, so they are prepared.
5. Nephrology: **North Carolina Nephrology** - New patients to North Carolina Nephrology are scheduled by physician referrals. Once they receive the [New Patient Referral Form](http://www.ncnephrology.com/wp-content/uploads/2016/11/REFERRAL-FORM-1.pdf), their office will contact the patient directly to schedule the new patient appointment. For return visits, the appropriate office number should be called to schedule an appointment. See referral form with office contact information on the next page.

