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PURPOSE:

The purpose of this policy is to distinguish patient accounts that should receive the uninsured discount.

POLICY STATEMENT:

WakeMed will provide approved uninsured patients with a discount on hospital and physician charges, according to the process set forth in this policy.

ENTITIES AFFECTED BY THIS POLICY (SCOPE):

This policy affects all patients receiving care within WakeMed who identify themselves as uninsured patients, as defined below.

WHO SHOULD READ THIS POLICY:

This policy shall be read by all staff, supervisors, managers, directors, and senior leadership in the WakeMed Patient Access and Revenue Cycle departments.

PROCEDURES:

I. CRITERIA

WakeMed discounts uninsured accounts according to the following criteria:

- a. To receive the Uninsured Discount, a patient must identify themselves as an uninsured patient.
- b. The Uninsured Discount does **not** apply to patients classified as underinsured (i.e., patients who present insurance coverage that is limited or otherwise does not adequately cover the patient's charges). Underinsured patients may instead qualify for assistance according to the Financial Assistance Policy.
- c. The Uninsured Discount does not apply if there is potential third-party liability coverage that will apply to the patient's account, including, but not limited to, attorney representation or liability insurance coverage (including medical payments coverage).
- d. The Uninsured Discount does not apply to pre-arranged, non-covered services including, but not limited to, cosmetic procedures.

II. PROCEDURE

- a. Patients may self-identify as an uninsured patient at the time of registration or at any other point during their course of treatment.
- b. WakeMed reserves the right to reverse the Uninsured Discount if a potential payer source is identified and the patient fails to pay the required charges during the payment period.
- c. The Uninsured Discount automatically applies whenever a patient is entered into the system as self-pay. The discount should be present on the patient's first


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Prepared by: Director, Revenue Cycle

Approved by: Executive Director, Revenue Cycle

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statement and will be shown under "Adjustments" and listed as "Discount (Uninsured)."

- d. The Uninsured Discount established under this policy applies only to WakeMed and WakeMed Physician Practices. No other person or entity is expected to provide this Uninsured Discount, including independent physicians or contracted groups (e.g., Wake Emergency Physicians, Raleigh Radiology, American Anesthesiology, and Raleigh Pathology).
- e. International uninsured patients who are not covered by health insurance or another third-party source, which is or may be responsible, are also qualified for an uninsured discount at a rate lower than non-international patients.
- f. The Uninsured Discounts currently in effect are shown in Attachment 1.

DEFINITIONS

Uninsured Patient	A patient who is uninsured or elects to not use their healthcare coverage.
Uninsured Account	An account owned by a patient who meets the definition of an Uninsured Patient.
Uninsured Discount	The discount provided by WakeMed to qualified Uninsured Patients. The current discount amount is set forth in Attachment 1.


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ATTACHMENTS

Attachment 1: Current hospital and physician practice Uninsured Discounts

ATTACHMENT 1

Non-International Patients	
Hospital Charges Discount Amount	62%
Physician Charges Discount Amount	30%
International Patients	
Hospital Charges Discount Amount	20%
Physician Charges Discount Amount	10%